



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. **NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, www.HealthReformPlanSBC.com or by calling 1-888-982-3862. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary/> or call 1-888-982-3862 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| What is the overall deductible? | In- <u>Network</u> : Individual \$1,800; Family \$4,200. Out-of- <u>Network</u> : Individual \$2,500*; Family \$5,800*. *Same as in-network deductible if associate resides outside the Aetna managed care service area | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay. |
| Are there services covered before you meet your deductible? | Yes. In- <u>network</u> <u>preventive care</u> is covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the out-of-pocket limit for this plan? | In- <u>Network</u> : Individual \$3,900; Family \$7,050. Out-of- <u>Network</u> : Individual \$7,800*; Family \$15,600*. *Same as in-network out-of-pocket limit if associate resides outside the Aetna managed care service area | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met. |
| What is not included in the out-of-pocket limit? | <u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover & penalties for failure to obtain <u>pre-authorization</u> for services. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a network provider? | Yes. See www.aetna.com/docfind or call 1-888-982-3862 for a list of in- <u>network</u> <u>providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |

| Important Questions | Answers | Why This Matters: |
|--|---------|--|
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|--|---|---|---|
| | | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | 20% <u>coinsurance</u> | 40% <u>coinsurance</u> after <u>deductible</u> ; 20% if associate resides outside the Aetna managed care service area. | None |
| | <u>Specialist</u> visit | 20% <u>coinsurance</u> | | None |
| | <u>Preventive care /screening /immunization</u> | No charge | | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | 20% <u>coinsurance</u> | | None |
| | Imaging (CT/PET scans, MRIs) | 20% <u>coinsurance</u> | | None |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.aetna.com/pharmacy-insurance/individuals-families | Generic drugs | Retail: 25% of cost, after <u>deductible</u> . \$10 min, \$50 max Mail-Order: 25% of cost, after <u>deductible</u> . \$25 min, \$100 max | Reimbursement based on network-negotiated price of medication, minus applicable copayment. You pay excess over reimbursement. | <ul style="list-style-type: none"> • Retail: Up to a 30 day supply. • Mail-Order: Up to a 90 day supply. • If you purchase a brand drug (preferred or non-preferred) when a generic is available, you will pay the generic <u>copay</u> plus the cost difference between the brand and generic medication. The difference will not count towards your <u>out-of-pocket limit</u>. • Some drugs are subject to <u>preauthorization</u> rules. • Long term (maintenance) drugs are subject to higher member cost-share if purchased at retail instead of mail. • Certain <u>preventive</u> medications covered at \$0 <u>copay</u>. |
| | Preferred brand drugs | Retail: 25% of cost, after <u>deductible</u> . \$35 min, \$90 max Mail-Order: 25% of cost, after <u>deductible</u> . \$80 min, \$200 max | | |
| | Non-preferred brand drugs | Retail: 45% of cost, after <u>deductible</u> . \$55 min, \$150 max Mail-Order: 45% of cost, after <u>deductible</u> . \$130 min, \$250 max | | |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information | |
|---|--|---|--|--|--|
| | | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | | |
| | <u>Specialty drugs</u> | Generally only covered under the Specialty Care Pharmacy program. | | | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 20% <u>coinsurance</u> | 40% coinsurance after deductible; 20% if associate resides outside the Aetna managed care service area. | None | |
| | Physician/surgeon fees | 20% <u>coinsurance</u> | | None | |
| If you need immediate medical attention | <u>Emergency room care</u> | 20% <u>coinsurance</u> | | 40% coinsurance after deductible; 20% if associate resides outside the Aetna managed care service area. | 40% <u>coinsurance</u> for out-of-network non-emergency use. |
| | <u>Emergency medical transportation</u> | 20% <u>coinsurance</u> | | | Non-emergency transport: not covered, except if pre-authorized. |
| | <u>Urgent care</u> | 20% <u>coinsurance</u> | | | No coverage for non-urgent use. |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 20% <u>coinsurance</u> | | 40% coinsurance after deductible; 20% if associate resides outside the Aetna managed care service area. | Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care. |
| | Physician/surgeon fees | 20% <u>coinsurance</u> | | | None |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | Office & other outpatient services: 20% <u>coinsurance</u> | | 40% coinsurance after deductible; 20% if associate resides outside the Aetna managed care service area. | None |
| | Inpatient services | 20% <u>coinsurance</u> | | | Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care. |
| If you are pregnant | Office visits | No charge | | 40% <u>coinsurance</u> after <u>deductible</u> ; 20% if associate resides outside the Aetna managed care service area. | <u>Cost sharing</u> does not apply for <u>preventive services</u> . Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care may apply. |
| | Childbirth/delivery professional services | 20% <u>coinsurance</u> | | | |
| | Childbirth/delivery facility services | 20% <u>coinsurance</u> | | | |
| If you need help recovering or have other special health needs | <u>Home health care</u> | 20% <u>coinsurance</u> | 40% <u>coinsurance</u> after <u>deductible</u> ; 20% if associate resides outside the Aetna managed care service area. | 120 visits/calendar year. Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care. | |
| | <u>Rehabilitation services</u> | 20% <u>coinsurance</u> | | Medical review required after 25 visits | |
| | <u>Habilitation services</u> | 20% <u>coinsurance</u> | | Medical review required after 25 visits | |
| | <u>Skilled nursing care</u> | 20% <u>coinsurance</u> | | 60 days/calendar year. Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care. | |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|----------------------------------|---|---|--|
| | | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| | <u>Durable medical equipment</u> | 20% <u>coinsurance</u> | | Limited to 1 <u>durable medical equipment</u> for same/similar purpose. Excludes repairs for misuse/abuse. |
| | <u>Hospice services</u> | 20% <u>coinsurance</u> | 40% coinsurance after deductible; 20% if associate resides outside the Aetna managed care service area. | Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care. |
| If your child needs dental or eye care | Children's eye exam | Not covered | Not covered | Not covered. |
| | Children's glasses | Not covered | Not covered | Not covered. |
| | Children's dental check-up | Not covered | Not covered | Not covered. |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult & Child)
- Glasses (Child)
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Prescription drugs
- Routine eye care (Adult & Child)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture - 20 visits/calendar year.
- Bariatric surgery
- Chiropractic care - \$2,500 maximum/calendar year.
- Hearing aids - \$1,000 maximum/36 months for in-network only.
- Infertility treatment - Limited to the diagnosis & treatment of underlying medical condition. Artificial insemination & ovulation induction: 6 cycles maximum/lifetime. Advanced reproductive technology: 3 cycles maximum/lifetime.
- Private-duty nursing - 70- 8 hour shifts/calendar year.

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- For more information on your rights to continue coverage, contact the plan at 1-888-982-3862.
 - If your group health coverage is subject to ERISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or : <https://www.dol.gov/agencies/ebsa>
 - For non-federal governmental group health plans, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov.
 - If your coverage is a church plan, church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.
- Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact:

- Aetna directly by calling the toll free number on your Medical ID Card, or by calling our general toll free number at 1-888-982-3862.
- If your group health coverage is subject to ERISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <https://www.dol.gov/agencies/ebsa>
- For non-federal governmental group health plans, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov.
- Additionally, a consumer assistance program can help you file your appeal. Contact information is at: <http://www.aetna.com/individuals-families-health-insurance/rights-resources/complaints-grievances-appeals/index.html>.

Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? No.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

-----*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*-----

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible \$1,800
- Specialist coinsurance 20%
- Hospital (facility) coinsurance 20%
- Other coinsurance 20%

This EXAMPLE event includes services like:

- Specialist office visits (*prenatal care*)
- Childbirth/Delivery Professional Services
- Childbirth/Delivery Facility Services
- Diagnostic tests (*ultrasounds and blood work*)
- Specialist visit (*anesthesia*)

| | |
|---------------------------|-----------------|
| Total Example Cost | \$12,800 |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|----------------|
| Deductibles | \$1,800 |
| Copayments | \$0 |
| Coinsurance | \$2,100 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$3,960 |

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible \$1,800
- Specialist coinsurance 20%
- Hospital (facility) coinsurance 20%
- Other coinsurance 20%

This EXAMPLE event includes services like:

- Primary care physician office visits (*including disease education*)
- Diagnostic tests (*blood work*)
- Prescription drugs
- Durable medical equipment (*glucose meter*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$7,400 |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|----------------|
| Deductibles | \$1,800 |
| Copayments | \$0 |
| Coinsurance | \$1,416 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$55 |
| The total Joe would pay is | \$3,271 |

Mia's Simple Fracture
(in-network emergency room visit and follow up care)

- The plan's overall deductible \$1,800
- Specialist coinsurance 20%
- Hospital (facility) coinsurance 20%
- Other coinsurance 20%

This EXAMPLE event includes services like:

- Emergency room care (*including medical supplies*)
- Diagnostic test (*x-ray*)
- Durable medical equipment (*crutches*)
- Rehabilitation services (*physical therapy*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$1,900 |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|----------------|
| Deductibles | \$1,800 |
| Copayments | \$0 |
| Coinsurance | \$25 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$1,825 |

The plan would be responsible for the other costs of these EXAMPLE covered services.